

# Rural and Communities Overview and Scrutiny Committee 2024/25

## WORK PROGRAMME

REPORT TITLE	OFFICER	PURPOSE	ORIGINATED/COMMITTEE HISTORY DATE(S)	CORPORATE PRIORITY
<b>16 October 2024</b>				
<b>Equality and Diversity Annual Position Statement</b>	Carol Drury (Community Engagement Manager)	To provide a retrospective of 2023/24 relating to equality, diversity and inclusion to ensure the Council meets the requirements of the Public Sector Equality Duty. Committee will be asked to recommend the document for publication to the Cabinet Member for People and Communities.	Agreed at agenda setting meeting	Effective Council
<b>Prevent Update</b>	Carol Drury (Community Engagement Manager)	To provide an update on Prevent to include any changes in legislation, guidance etc and activities undertaken to raise awareness of Prevent that ensure the Council's compliance with the Prevent Duty.	Agreed at agenda setting meeting	Effective Council Connecting Communities
<b>Customer Service Update – Q1 &amp; Q2 (As of August) position</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community)	To provide an update regarding Customer Service performance and specific activities impacting on Customer Service	14 <sup>th</sup> December 2023	Effective Council
<b>Cost of Living Update</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community)	To provide an update on the activities undertaken by the Cost	1 February 2024	Enabling Economic Opportunity

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		of Living Team and results achieved.		Effective Council
<b>Health and Wellbeing Action Plan Update</b>	Bethany Goodman (Physical Activity and Wellbeing Lead)	To provide an update on the progress and delivery of the actions identified within the South Kesteven Health and Wellbeing Action Plan		
<b>Youth Council</b>	Fran Beckitt (Head of Service – Human Resources and Organisational Development)	Update on the Youth Council, its aims, priorities and activity so far.	Agreed at the agenda setting meeting	Effective Council
<b>12 December 2024</b>				
<b>Corporate Plan 2024-27 Key Performance Indicators: 2024/25 Mid-Year (Q2) Report</b>	Debbie Roberts (Head of Corporate Projects, Policy and Performance)	This report would outline South Kesteven District Council's performance against the Corporate Plan 2024-27 Key Performance Indicators (KPIs) from July-September 2024.		
<b>Armed Forces Update</b>	Debbie Nicholls (Armed Forces Officer)	To provide a retrospective of events, activity and support provided during 2023/24 relating to the Armed Forces Covenant and the Council's responsibilities under the Armed Forces Act.	Agreed at agenda setting meeting	Effective Council Connecting Communities
<b>13 February 2025</b>				

REPORT TITLE	OFFICER	PURPOSE	ORIGINATED/COMMITTEE HISTORY DATE(S)	CORPORATE PRIORITY
<b>Customer Experience Strategy 2025 to 2028</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community)	Committee to review and provide feedback on the draft Customer Experience Strategy 2025 to 2028 as part of stakeholder consultation		

**20 March 2025**

<b>Cost of Living Update</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community)	It will be intended for these to be every 6 months from 2025	1 February 2024 Last reported 16 October 2024	Enabling Economic Opportunity Effective Council
<b>Customer Service Update – Q3 position</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community)	To provide an update regarding Customer Service performance and specific activities impacting on Customer Service	5 July 2023	Effective Council
<b>Customer Experience Strategy 2025 to 2028</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community)	Committee to review and provide feedback on the outcome of stakeholder consultation and final Customer Experience Strategy 2025 to 2028		

## Unscheduled Items

Report title	Issue	Originated	Corporate Priority
Car Parking			
Discussion around road safety and speeding in communities			
Impact of the Forbidden Forest Festival on South Kesteven's rural communities			
Crime Disorder Meeting			
<b>Parish and Town Council liaison</b>	To provide a review of the Parish and Town Council Conference	Agreed at agenda setting meeting	Connecting Communities

### The Committee's Remit

The remit of the Rural and Communities Overview and Scrutiny Committee will be to work alongside Cabinet Members to assist with the development of policy and to scrutinise decisions in respect of, but not limited to:

<ul style="list-style-type: none"> <li>• Allotments</li> <li>• Anti-social behaviour, community safety and local policing</li> <li>• Benefit claims</li> <li>• Community engagement &amp; cohesion</li> <li>• Community funding and volunteering</li> <li>• Community right to bid</li> <li>• Community well-being</li> <li>• Customer services</li> <li>• Disabled facilities grant</li> <li>• Equality and diversity</li> </ul>	<ul style="list-style-type: none"> <li>• Parish and town council liaison</li> <li>• Public conveniences</li> <li>• Safeguarding and individual wellbeing</li> <li>• Shop front designs and funding</li> <li>• Street furniture</li> </ul>
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